**Role Play Guidance**

**For the graduate students:** You will be presented with a problem and your task is to provide a reasonable solution. These role plays give you the chance to actually find words – to practice what you might say – when faced with some of the situations which could challenge you at work with students. Don’t feel you have to find the perfect way to act or the perfect solution. However, it is important that you exhibit strategies for solving the problem.

* Focus on solving the problem. By the end of the conversation, a student needs to leave with some plan/resolution.
* Provide reasonable accommodation/solution.
* Be empathetic to a student concern although you may not agree or find the problem important.
* Factor in cultural differences when you provide a solution.